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2		
3	JOHN D. JACOBS (Cal. Bar No. 134154) KENNETH H. ABBE (Cal. Bar No. 172416)	
4	BARBARA Y.K. CHUN (Cal Bar No. 186907) Federal Trade Commission 10877 Wilshire Blvd., Ste. 700	
-	10877 Wilshire Blvd., Ste. 700	
5	Los Angeles, CA 90024 (310) $_{BY}^{CENTRAL DISTRICT OF CALIFORNIA(310) _{BY}^{CENTRAL DISTRICT OF CALIFORNIADEPute$	
6	Attorneys for Plaintiff	
C) 7	FEDERAL FRADE COMMISSION	
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10	CENTRAL DISTRIC	T OF CALIFORNIA
	FEDERAL TRADE COMMISSION,	CV CV04-0728 GAF ITLX
11	Plaintiff,	
12		
13	v	
14	INNOVATIVE SYSTEMS TECHNOLOGY, INC. dba Briggs & Baker;	
15	DEBT RESOLUTION SPECIALISTS,	STIPULATED FINAL JUDGMENT AND ORDER FOR PERMANENT
16	INC.;	INJUNCTION AGAINST DEFENDANT
17	TODD A. BAKER; and	JACK BRIGGS, AKA JOHN BRIGGS
	JACK BRIGGS, aka JOHN BRIGGS,	
18	Defendants.	
19	Delendantes.	
20	Plaintiff, the Federal Trade Commission ("Commission" or	
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22	"FTC") has commenced this action by concurrently filing its 22 Complaint and this Stipulated Final Judgment and Order for	
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Complaint and this Stipulated Final Judgment and Order for Permanent Injunction Against Defendant Jack Briggs, aka John Briggs. The Complaint seeks a permanent injunction and other relief pursuant to Section 13(b) of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. § 53(b). The Complaint alleges that Defendants Innovative Systems Technology, Inc. dba Briggs &

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Baker, Debt Resolution Services, Inc., Todd A. Baker, and Jack Briggs, aka John Briggs, have engaged in unfair and deceptive acts or practices in violation of Section 5 of the FTC Act, in connection with the advertising, marketing, promoting, offering for sale, or sale of their debt negotiation services.

Defendant Briggs (hereafter "Defendant") has waived service 6 7 of the Summons and Complaint. Plaintiff and Defendant Briggs, represented by the attorneys whose names appear hereafter, have 8 agreed to the entry of this Order and have requested that the 9 Court enter the same to resolve all matters in dispute in this 10 11 action without trial or adjudication of any issue of law or fact herein. The parties having requested the Court to enter this 12 Order, the Court hereby finds and orders as follows: 13

This Court has jurisdiction of the subject matter of
 this case and of the parties consenting hereto;

FINDINGS

17 2. Venue is proper as to all parties in the Central18 District of California;

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The activities of Defendant are in or affecting
 commerce, as defined in Section 4 of the FTC Act, 15 U.S.C. § 44;

4. The Complaint states a claim upon which relief may be
granted against Defendant under Sections 5 and 13(b) of the FTC
Act, 15 U.S.C. §§ 45(a) and 53(b).

5. Defendant has waived all rights that may arise under the Equal Access to Justice Act, 28 U.S.C. § 2412, <u>amended by</u> Pub. L. 104-121, 110 Stat. 847, 863-64 (1996);

6. Defendant has waived all rights to seek appellate review
 or otherwise challenge or contest the validity of this Order, and
 has further waived and released any claim he may have against the
 Commission, its employees, and agents;

7. Defendant enters into this Order freely, without
admitting liability for any allegation or charge made in the
Commission's Complaint, without coercion, and acknowledges that
he understands the provisions of this Order and is prepared to
abide by them.

8. Entry of this Order is in the public interest.

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ORDER

Definitions

13 Α. "Defendant" means Defendant Jack Briggs, also known as John 14 Briggs ("Briggs"), by whatever name he might be known. 15 в. "Assisting Others" means knowingly providing any of the 16 following goods or services to another entity: (A) 17 performing customer service functions, including, but not 18 limited to, receiving or responding to consumer complaints; 19 (B) formulating or providing, or arranging for the 20 formulation or provision of, any marketing material; (C) 21 providing names of, or assisting in the generation of, 22 potential customers; (D) hiring, recruiting or training 23 personnel; (E) advising or consulting others on the 24 commencement or management of a business; or (F) performing 25 marketing services of any kind.

I. PERMANENT BAN

IT IS THEREFORE ORDERED that Defendant, whether acting 2 directly or through any corporation, limited liability company, 3 4 subsidiary, division, or other device, is hereby permanently restrained and enjoined from engaging in, or receiving any 5 remuneration of any kind whatsoever from, or holding a majority 6 ownership interest, share, or stock in, or serving as an officer, 7 director, trustee, or general manager of, any business entity 8 engaged in whole or in part in, the advertising, marketing, 9 promoting, offering for sale, or sale of any debt negotiation, 10 debt reduction, or debt consolidation service. 11

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II. PROHIBITED MISREPRESENTATIONS

IT IS FURTHER ORDERED that in connection with the 13 advertising, marketing, promoting, offering for sale, or sale of 14 15 any good or service, Defendant, and his agents, servants, employees, and all other persons or entities in active concert or 16 participation with him who receive actual notice of this Order by 17 personal service or otherwise, whether acting directly or through 18 any corporation, limited liability company, subsidiary, division, 19 or other device, are hereby permanently restrained and enjoined 20 21 from misrepresenting, or assisting others in misrepresenting, expressly or by implication, any fact material to a consumer's 22 23 decision to buy or accept the good or service.

III. SUSPENDED JUDGMENT

IT IS FURTHER ORDERED that:

A. Judgment in the amount of \$8 million is hereby entered

1 in favor of the Commission against Defendant, for equitable 2 monetary relief; provided, however, that this judgment shall be 3 suspended subject to the conditions set forth in Paragraph IV of 4 this Order.

5 в. All funds paid pursuant to this Order shall be deposited 6 into a fund administered by the Commission or its agent to be used for equitable relief, including but not limited to consumer 7 redress and any attendant expenses for the administration of any 8 redress funds. In the event that direct redress to consumers is 9 wholly or partially impracticable or funds remain after redress 10 is completed, the Commission may apply any remaining funds for 11 such other equitable relief (including consumer information 12 13 remedies) as it determines to be reasonably related to the Defendant's practices alleged in the Complaint. Any funds not 14 15 used for such equitable relief shall be deposited to the Treasury 16 as disgorgement. Defendant shall have no right to challenge the 17 Commission's choice of remedies under this Paragraph.

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IV. TERMINATION OF SUSPENSION

19 IT IS FURTHER ORDERED that the Commission's agreement to, 20 and the Court's approval of, this Order is expressly premised upon the truthfulness, accuracy, and completeness of Defendant's 21 22 financial condition, as represented in his financial statement dated April 2, 2003, including attachments, and in any other 23 24 documents submitted by Defendant, upon which the Commission 25 relied in negotiating and agreeing to the terms of this Order. 26 If, upon motion by the Commission to the Court, the Court finds

that Defendant, in his above-referenced financial statement and 1 information, failed to disclose any asset with a value in excess 2 3 of \$1,000, materially misrepresented the value of any asset, or made any other material misrepresentation or omission, the 4 suspension of the monetary judgment will be terminated and the 5 entire judgment amount of \$8 million, representing the 6 approximate amount of consumer injury, will become immediately 7 8 due and payable, less any payments already made. For purposes of this Paragraph, and any subsequent proceedings to enforce 9 10 payment, including but not limited to a non-dischargeability complaint filed in a bankruptcy proceeding, Defendant waives any 11 right to contest any of the allegations set forth in the 12 13 Complaint filed in this matter or the \$8 million judgment 14 referenced above.

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V. CUSTOMER LISTS

16 IT IS FURTHER ORDERED that Defendant, as well as his officers, agents, servants, employees, and attorneys, and all 17 other persons or entities in active concert or participation with 18 19 him who receive actual notice of this Order by personal service 20 or otherwise, whether acting directly or through any corporation, 21 subsidiary, division, or other entity, are permanently restrained 22 and enjoined from selling, renting, leasing, transferring, or 23 otherwise disclosing the name, address, telephone number, social security number, credit card number, bank account number, e-mail 24 25 address, or other identifying information of any person who paid 26 any money to any Defendant, who was solicited to pay money to any

Defendant, or whose identifying information was obtained for the 1 purpose of soliciting them to pay money to any Defendant, at any 2 time prior to the date this Order is entered, in connection with 3 the advertising, marketing, promoting, offering for sale or sale 4 5 of any debt negotiation, debt reduction, or debt consolidation Provided, however, that any party subject to this service. 6 provision may disclose such identifying information to a law 7 enforcement agency or as required by any law, regulation, or 8 court order. 9

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VI. DISTRIBUTION OF ORDER BY DEFENDANT

11 **IT IS FURTHER ORDERED** that, for a period of five (5) years 12 from the date of entry of this Order,

Defendant shall deliver a copy of this Order to the 13 Α. principals, officers, directors, managers, and employees under 14 the Defendant's control for any business that (a) employs or 15 contracts for personal services from Defendant and (b) has 16 responsibilities with respect to the subject matter of this 17 Order. Defendant shall secure from each such person a signed and 18 dated statement acknowledging receipt of the Order within thirty 19 (30) days after the date of service of the Order or the 20 commencement of the employment relationship. 21

VII. MONITORING COMPLIANCE OF SALES PERSONNEL
 IT IS FURTHER ORDERED that Defendant, in connection with any
 business where:

 Defendant is the majority owner of the business or directly or indirectly manages or controls the

business, and where

 the business is engaged in radio advertising or a website to market or sell its products or services, or assists others in said activities

5 is hereby permanently restrained and enjoined from:

6 Α. Failing to take reasonable steps sufficient to monitor and ensure that all employees and independent contractors engaged 7 in sales or other customer service functions comply with 8 9 Paragraphs I-II of this Order. Such steps shall include adequate 10 monitoring of sales presentations or other calls with customers, and shall also include, at a minimum, the following: 11 (1)listening to the oral representations made by persons engaged in 12 13 sales or other customer service functions; (2) establishing a procedure for receiving and responding to consumer complaints; 14 15 and ((3) ascertaining the number and nature of consumer complaints 16 regarding transactions in which each employee or independent 17 contractor is involved; provided that this Paragraph does not 18 authorize or require Defendant to take any steps that violate any 19 federal, state, or local laws;

B. Failing to investigate promptly and fully any consumercomplaint to which this Paragraph applies; and

C. Failing to take corrective action with respect to any
sales person whom Defendant determines is not complying with this
Order, which may include training, disciplining, and/or
terminating such sales person.

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VIII. RECORD KEEPING PROVISIONS

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IT IS FURTHER ORDERED that, for a period of eight (8) years 2 from the date this Order is entered, where Defendant is the 3 majority owner or directly or indirectly controls the business, 4 5 Defendant and his agents, employees, officers, corporations, successors, and assigns, and those persons in active concert or 6 participation with them who receive actual notice of this Order by personal service or otherwise, are hereby restrained and enjoined from failing to create and retain the following records:

10 Α. Accounting records that reflect the cost of goods or services sold, revenues generated, and the disbursement of such 11 12 revenues;

Β. Personnel records accurately reflecting: the name, 13 14 address, and telephone number of each person employed in any capacity by such business, including as an independent 15 contractor; that person's job title or position; the date upon 16 17 which the person commenced work; and the date and reason for the person's termination, if applicable; 18

19 Customer files containing the names, addresses, phone C. numbers, dollar amounts paid, quantity of items or services 20 21 purchased, and description of items or services purchased, to the 22 extent such information is obtained in the ordinary course of 23 business;

D. Complaint and refund requests (whether received 24 25 directly, indirectly or through any third party) and any 26 responses to those complaints or requests; and

E. Copies of all sales scripts, training materials,
 advertisements, or other marketing materials.

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IX. COMPLIANCE REPORTING BY DEFENDANT

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

A. For a period of five (5) years from the date of entry7 of this Order,

Defendant shall notify the Commission of the following:

 (a) Any changes in Defendant's residence, mailing
 addresses, and telephone numbers, within ten (10) days
 of the date of such change;

(b) Any changes in Defendant's employment status (including self-employment) within ten (10) days of the date of such change. Such notice shall include the name and address of each business that Defendant is affiliated with, employed by, or performs services for; a statement of the nature of the business; and a statement of Defendant's duties and responsibilities in connection with the business;

(c) Any changes in Defendant's name or use of any aliases or fictitious names; and

2. Defendant shall notify the Commission of any changes in corporate structure that may affect compliance obligations arising under this Order, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor corporation;

the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order; the filing of a bankruptcy petition; or a change in the corporate name or address, at least thirty (30) days prior to such change, *provided* that, with respect to any proposed change in the corporation about which the Defendant learns less than thirty (30) days prior to the date such action is to take place, Defendant shall notify the Commission as soon as is practicable after obtaining such knowledge.

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to:

11 Β. One hundred eighty (180) days after the date of entry of this Order, Defendant shall provide a written report to the FTC, 12 sworn to under penalty of perjury, setting forth in detail the 13 manner and form in which he has complied and is complying with 14 15 this Order. This report shall include, but not be limited to: 16 Any changes required to be reported pursuant to 1. 17 subparagraph (A) above; 18

2. A copy of each acknowledgment of receipt of this Order obtained by Defendant pursuant to Paragraph VI;

C. For the purposes of this Order, Defendant shall, unless otherwise directed by the Commission's authorized representatives, mail all written notifications to the Commission

> Assistant Regional Director Western Region - Los Angeles Federal Trade Commission 10877 Wilshire Blvd., Suite 700 Los Angeles, California 90024 Re: <u>FTC v. Innovative Systems Technology, et al.</u>

D. For purposes of the compliance reporting required by this Paragraph, the Commission is authorized to communicate directly with Defendant.

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X. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring and investigating compliance with any provision of this Order,

A. Within ten (10) days of receipt of written notice from a
representative of the Commission, Defendant shall submit
additional written reports, sworn to under penalty of perjury;
produce documents for inspection and copying; appear for
deposition; and/or provide entry during normal business hours to
any business location in such Defendant's possession or direct or
indirect control to inspect the business operation;

B. In addition, the Commission is authorized to monitor compliance with this Order by all other lawful means, including but not limited to the following:

- obtaining discovery from any person, without further leave of court, using the procedures proscribed by Fed.
 R. Civ. P. 30, 31, 33, 34, 36, and 45;
- 2. posing as consumers and suppliers to Defendant or his employees, or any other entity managed or controlled in whole or in part by Defendant, without the necessity of identification or prior notice;

Provided that nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1, to obtain any documentary

material, tangible things, testimony, or information relevant to unfair or deceptive acts or practices in or affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

C. Defendant shall permit representatives of the Commission to interview any employer, consultant, independent contractor, representative, agent, or employee who has agreed to such an interview, relating in any way to any conduct subject to this Order. The person interviewed may have counsel present.

> ACKNOWLEDGMENT OF RECEIPT OF ORDER BY DEFENDANT XI.

10 IT IS FURTHER ORDERED that Defendant, within five (5) business days of receipt of this Order as entered by the Court, 11 must submit to the Commission a truthful sworn statement 12 13 acknowledging receipt of this Order.

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XII. COSTS AND ATTORNEYS FEES

15 IT IS FURTHER ORDERED that each party to this Order shall bear its own costs and attorney's fees incurred in connection 16 with this action.

> XIII. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for purposes of construction, modification and enforcement of this Order.

> XIV. INDEPENDENCE OF OBLIGATIONS

IT IS FURTHER ORDERED that the expiration of any 23 requirements imposed by this Order shall not affect any other 24 obligation under this Order. 25

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XV. WAIVER OF CLAIMS

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2 IT IS FURTHER ORDERED that Defendant waives all claims under the Equal Access to Justice Act, 28 U.S.C. § 2412, as amended by 3 Pub. L. 104-121, 110 Stat. 847, 863-64 (1996), and all rights to 4 5 seek appellate review or otherwise challenge or contest the 6 validity of this Order, and further waives and releases any claim 7 he might have against the FTC or its employees, agents or representatives. 8 9 10 SO STIPULATED: 11 DATED: () . 2003 12 JACK BRIGGS, AKA JOHN BRIGGS, individually, In Pro, Per 13 DATED: Jebruary 3 _, 2004 14 JACOBS D. 15 KENNETH H. ABBE BARBARA Y.K. CHUN 16 Attorneys for Plaintiff FTC 17 18 IT IS SO ORDERED: 19 2-5-04 GARY ALLEN FEESS 20 Dated: 21 UNITED STATES DISTRICT JUDGE 22 23 24 25 26 27 28

CERTIFICATE OF SERVICE

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2 I, Kenneth H. Abbe, certify as follows: 3 I am over the age of 18 and am employed by the Federal Trade Commission. My business address is 10877 Wilshire Boulevard, 4 5 Suite 700, Los Angeles, California 90024. On February 4, 2004, I 6 caused the attached document titled "STIPULATED FINAL JUDGMENT AND ORDER FOR PERMANENT INJUNCTION AGAINST DEFENDANT JACK BRIGGS, 7 8 AKA JOHN BRIGGS" to be served by pre-paid, first class U.S. mail 9 to the following: 10 Paracorp Incorporated AGENT FOR SERVICE OF PROCESS 640 Bercut Dr. FOR DEFENDANT INNOVATIVE SYSTEMS 11 Suite A TECHNOLOGY, INC. Sacramento, CA 95814 12 Gary S. Brown, Esq. AGENT FOR SERVICE OF PROCESS 13 Law Offices of Gary Brown FOR DEFENDANT DEBT RESOLUTION 1 S. Fair Oaks Ave. #301 SPECIALISTS, INC. Pasadena, CA 91105 14 15 Todd A. Baker DEFENDANT 35471 Larchfork Rd. 16 Acton, CA 93510 17 John Briggs DEFENDANT 25763 Barnett Lane 18 Stevenson Ranch, CA 91381 19 I declare under penalty of perjury that the foregoing is 20 true and correct. 21 22 Dated: February 4, 2004 23 Kenneth H. Abbe 24 25 26 27 28